

# Edoardo Marchetti

## IT Systems Administrator/Manager

### AREAS OF EXPERTISE

*Linux Operating Systems*

*Microsoft Operating Systems*

*VMware Environment*

*Active Directory*

*Desktop and Server Support*

*Computer networks*

*Documentation & Report  
Production*

*Oil&Gas Industry*

### PERSONAL SKILLS

*Troubleshooting on  
failures*

*result oriented approach*

### PERSONAL DETAILS

*Edoardo Marchetti  
Via Baldassarre Castiglione  
Roma, RM  
00142 IT*

*M: +39 328 6998886  
E: marchetti.edoardo@gmail.com*

*Driving license: Yes  
Nationality: Italian*

### QUALIFICATIONS



### PERSONAL SUMMARY

An IT Administrator with hardware and software experience in several context, with extensive knowledge of IT operating systems Server and Client. Multi-talented with good all-round technical skills and the ability to develop and maintain close working relationships with my team. Customer facing technical expert, used to explaining complex terms in a straightforward way. Having the personal drive required to deliver a service that often exceeds the expectations of customers through a positive, well organised and structured approach.

### WORK EXPERIENCE - LAST THREE YEARS

#### **Comp.Sys S.r.l. – I.N.M.I. Lazzaro Spallanzani hospital**

IT SYSTEMS ADMINISTRATOR Mar 2015 – Present

##### ***Duties:***

- Maintenance & management of the Windows and Linux based Server Environment.
- Maintenance & management of the VMware Virtual Environment.
- Managing and monitoring Network Infrastructures.
- Managing and monitoring of backups in multiple locations.
- Providing maintenance support and break-fix solutions.
- Working on Active Directory and controlling IT user accounts, Group Policy, DHCP and other services.
- Follow Documented processes i.e. implementing change control procedures.
- Troubleshooting technical problems and implementing solutions.
- System upgrades both at workstation and Server level.
- Maintaining up to date Antivirus levels on all machines across the hospital.
- Supporting a multi-location IT infrastructure for several hundred users.
- Provide fast and accurate troubleshooting and rectification of reported faults.
- Asset management and repair logistics.
- Respond to calls from new and existing clients, diagnose and fix over the telephone where possible, or at the desk side. Supporting Hardware, Network, Desktop Applications including MS Office.
- Design and build custom PC's and Networks to customer's specific needs and requirements.

### KEY SKILLS AND COMPETENCIES

- Highly organised with a passion for IT.
- A positive team motivator and leader.
- Knowledge of All Most popular OS server and client.

### TRAINING

- RHCSA Red Hat Certified System Administrator
- PRINCE2® Foundation Certificate in Project Management
- MOC 20411 - Administering Windows Server 2012
- ITIL v3 Foundation
- Microsoft MTA
- EBI Building Automation
- PELCO Security Systems
- GeoQuip Security Systems

## PERSONAL INTERESTS

*Android*

*Home Media entertainment*

*eSports*

*Digital Photography*

*Home Automation*

*Machine Learning*

## WEB & EMAIL

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## PREVIOUS CAREER HISTORY

### **International Game Technology, Inc.**

IT SYSTEMS ADMINISTRATOR Oct 2013 – Sep 2014

#### ***Duties in brief:***

- Maintenance & management of the Linux based Server Environment.
- Maintenance & management of the VMware Virtual Environment.
- Managing and monitoring Online gaming systems.
- Providing maintenance support and break-fix solutions.
- Follow Documented processes i.e. implementing change control procedures.
- Troubleshooting technical problems and implementing solutions.

### **Sielte S.p.a**

CONSULTANT 2009 - 2013

#### ***Duties in brief:***

- Design and development of Access Control System from design to site installation.
- Configuration, Monitoring, and Testing of CCTV, ACS, IDS.
- Management of contacts with suppliers and customers
- Site survey and Site acceptance test.

***Prior positions include Installation Engineer, Systems tester, Document Controller and Electronics, Promotion.***

***Details of prior positions are available on request.***

REFERENCES – Available on request.